

Online Courses Questions and Answers

Are the online courses approved by LLR-SC Real Estate Commission for continuing education credit?

Yes, our online continuing education courses are approved by LLR. All courses give continuing education elective credit except for the mandatory core course "Professional Expectations and Obligations".

How do I register for the courses?

Registration is done through our website, www.westernupstatemls.com, which provides a link to Dearborn Real Estate Education. From there you will follow the online registration process.

Will I have an instructor for the course in case I have questions?

Yes, when you enroll in the course, a notification will be sent to your online instructor, Dianna Brouthers. She will then send you a notice that she is there to help along with her contact information. Dianna will monitor your progress, prompt you when necessary, and respond quickly to any questions you may have.

What happens if I have a technical problem while taking the course?

Technical problems can occur with any online program. We have taken the steps necessary to get you help quickly and efficiently by posting a link to Dearborn's technical support team right on each page of the course. Their toll-free number is 888 213 5124.

Am I required to complete the course in one sitting?

No, you have up to one year to complete the program. The online program itself monitors your progress. When you log in for subsequent sittings, it will automatically take you to where you were in the program when you last logged out. This is accomplished using the username and password you created at registration. You will, of course, need to be sure that your course is completed prior to the renewal period. Be sure to complete the affidavit of completion at the end of the course stating that you personally completed all items.

What happens when I complete the course?

Just as the course notified your instructor when you enrolled, the same thing happens when you complete the course. Dianna will send you an evaluation form, answer any final questions you may have, and upon return of the evaluation form, will send you a copy of your certificate of completion. We also keep your records on file for 5 years as required by LLR.